

## Patient Welcome Letter

On behalf of our entire clinic, we would like to welcome you to Infocus Eye Care and thank you for selecting us as your eye care specialist. We are committed to being the premier provider of medical and surgical eye care in Central Oregon. We look forward to meeting you at your appointment. We ask that **you arrive 15 minutes before your appointment time** to update your personal and insurance information.

*Please allow at least 1.5 hours from the time you are taken back from the Waiting Room for your exam to be completed. Also, **more than likely you will be DILATED and we do not offer dilation reversal drops.** You may want to consider having someone come with you if you are not comfortable driving after your exam.*

Enclosed you will find a **medical history form** that we ask you to complete and bring with you to your appointment. In addition, we have included **a couple useful resources** that many patients find helpful as you get to know our clinic that are related to our medical & vision services and your insurance, if applicable.

Please bring with you to your appointment: *(allow up to 15 min. for check in process)*

- Insurance Card(s) **\*\*we are not in-network with any VISION plans such as VSP or EyeMed**
- If you request/receive a new prescription for glasses or contact lens, there is a \$40 charge as this test is NOT covered by most “medical plans” such as Medicare.
- Photo ID (such as your driver’s license) for proof of identity
- We will be taking a photo as well to attach to your electronic medical record
- Enclosed forms – please complete prior to your appointment
- List of medications (prescription and over-the-counter)
- Eye glasses and/or wear your contact lenses
- Please remember that your eyes will be dilated for your exam. If you are not comfortable driving while dilated, please plan accordingly.

Our office is located at 2450 NE Mary Rose Place, Suite 110, Bend, Oregon. Feel free to contact us by phone 541-318-8388, via email [info@infocus-eyecare.com](mailto:info@infocus-eyecare.com) or visit our website at [www.infocus-eyecare.com](http://www.infocus-eyecare.com) with any questions.

Sincerely,  
The Doctors and Staff at Infocus Eye Care